



MCYPC

The Young Lives Foundation

YOU SAID – WE DID!

Action from the voices of
young people
2022-2023



#makingadifference



1. YOU SAID

- 2 young people said that they were forced to pay outstanding bills on their flat from previous tenants before they moved in - her advocate dealt with this issue but she wasn't sure of the outcome. They would like to add this to our home & housing checklist to ensure this doesn't come up again

WE DID

Thanks to your feedback this has been added to the Home & Housing Checklist to ensure bills that are outstanding are paid before new tenants move in

2. YOU SAID

Young person hasn't been able to return to their current accommodation due to a mold issue which has effected her asthma quite badly and was told to just clean the walls and keep the windows ope issue which has effected her asthma quite badly and was told to just clean the walls and keep the windows openn

WE DID

Thanks to your feedback this has been added to the Home & Housing Checklist to ensure bills that any non ventilation mould has been treated before moving in

3. YOU SAID

- Young people have found that extractor fans haven't been working in their accommodation and very limited windows in their home

WE DID

Thanks to your feedback we have added this as a standard on the checklist also

4. YOU SAID

- Care leavers would like for their PA to attend a house viewing with them as standard - as lots of them had no experience in what is acceptable to live in and would like their PA to advise if they would live there as a guide and support for them

WE DID

To ensure young people attend viewings with a trusted adult before signing any agreements.

5. YOU SAID

Young people would like the home allowance reviewed and increased

WE DID

Increased setting up home allowance

6. YOU SAID

Most care leavers are not supplied with curtains or netting in their home. 1 young person had netting on their kitchen window and that was it - this made her feel very unsafe at home

STILL TO DO

This action is to be taken forward to see what options are available



1. YOU SAID

All foster carers training should be up to date.

WE DID

To review the current training programme for foster carers to ensure it is current and up to date

2. YOU SAID

There should be a checklist that every young person has signed off before moving into independent/semi independent accommodation

WE DID

To draft an accommodation safety checklist to be signed off by young people

3. YOU SAID

There should be more support for those aged 21-25 year olds

WE DID

To look into a support group for 21-25 year olds. Survey feedback has been collected. Support group turned out to be tricky due to some care leavers being in prison/ooo or now over 25.

4. YOU SAID

All young peoples significant events should be recognised by their workers

WE DID

As corporate parents we are to seek assurance that significant events (birthdays) are recognised for children and young people. The service have a system set up for sending birthday cards and monthly reports are run to evidence this.

ACTIONS AGREED DURING DISCUSSIONS AT THE CORPORATE PARENTING BOARD MEETING

1. A report in 6 months, which provides some analysis of the use of MOMO app, take-up and impact
2. YLF and Children's Services to work together to shape the current engagement activity that takes place to support feedback to the CPB
3. To develop a system to ensure that CYP receives feedback from the CPB about what actions have been taken in response to the issues that CYP raises.



1. YOU SAID

There isn't enough healthcare support for care leavers aged 20-25 and how can this be changed?

WE DID

To look into further healthcare support for care leavers ages 20-25 years. This is currently in discussion at the Health sub group which is chaired by Nancy Sayer from Health.

2. YOU SAID

We are unsure where to find the right information for health and support services?

WE DID

MCYPC to add all resources for health and support services to our website so it is easily accessible for young people. Our website is currently undergoing a refresh and this information will be added as soon as possible

3. YOU SAID

It would be nice to have some helpful tips for sleep as lots of us struggle with this

WE DID

Resources to support young people in developing approaches to promote sleep strategies to be added to a directory. This document will also be added to our new and improved MCYPC website where young people can access easily

4. YOU SAID

We loved Time To Shine 2022 and would love to be able to invite more supporters along next year as opposed to just 1 person

WE DID

After an amazing event last year, the board are planning for the Time to Shine 2023 Event including the possibility of hosting the event at Priestfield!

ACTIONS AGREED DURING DISCUSSIONS AT THE CORPORATE PARENTING BOARD MEETING

To set up a health subgroup which will explore what further healthcare support can be put into place for care leavers aged 20-25. This subgroup is up and running

Further data on waiting times for ASD and emotional health for our children in care and care leavers to be reported to the Corporate Parenting Board in September. (feel free to go more into this to ensure it would make sense to young people of all ages)

1. YOU SAID

We feel that PEPs should be at a time that is convenient and appropriate for the young people and the whole process to be reviewed

WE DID

Guidance for PEPs on Tri.x – Medway local resources for social workers and IROs etc, also includes descriptions as to what good looks like for each aspect of the PEP. This is supplemented by direct support for social workers and teams through training, drop in workshops and induction - and similarity for schools (designated teachers, briefing, training and support for those new to role). Facilitated discussions between social workers has also promoted the sharing of good practice across teams e.g. those involved in PEPs post 16 and the very many different scenarios in which a YP could be – e.g. apprenticeship, working, college, not engaging in education or training.

2. YOU SAID

Transport to schools to be reviewed for young people

WE DID

Regular dialogue with transport team to understand the requests for children and young people living outside Medway. Any expenditure will still be ‘Medway Council expenditure’ but any new policy / contract could consider an option to include a route for specific requests regarding children in care who are residing out of Medway. This could be a mechanism to consider and determine any funding support for school transport for a child in care to Medway irrespective of where they reside and maximise any drawdown from contracts.

Arriva Discount travel scheme – to be reviewed 2023

3. YOU SAID

We should raise the profile of bursaries with easier information to find and read

WE DID

Very clear (uncluttered) guidance to signpost to the website which gives the most up to date information. There is also information on the site for professionals supporting the young person. This is further promoted though regular conversations with YP and publication though events, posters etc

ACTIONS AGREED DURING DISCUSSIONS AT THE CORPORATE PARENTING BOARD MEETING

16 + Aspirations officer to provide a briefing on outcomes for care leavers: the number of those in Education Employment, Training (EET) and in apprenticeships

Aspirations officer to provide details of the care leavers who are NEET/EET (Not in education, employment or training and EET those who are in education, employment and training) to provide gender and ethnicity figures to have more accurate figures for monitoring.

Review the impact of the current actions over the past year from the board and how the actions have impacted young people in general.

Corporate Parenting Board partners to identify what we could offer for year 10s for work experience opportunities